Sue Darby

Home 907-746-5978 Mobile 907-707-5654

Portfolio www.sue-a-darby.com Email sue@sue-a-darby.com

Achievements

\* Work closely with SharePoint team to ensure Archiving site calculates correct retention as per regulations, provide data input and oversee volunteer and staff to complete over 160 boxes sent to storage

\* Develop unit SharePoint to track internal errors, processes and applications; providing report to management for team development and training

\* Work with IT and Research and Analysis teams to improve main database functionality for connecting subcontractors to certified agencies

Business Skill Sets

\* Technical writing including instructions for sewing patterns, office procedures, published author, project requirements and proposals

\* Data and statistical skills; combining reports to provide data to management on processes, numbers of providers of certain services and tracking of processes

\* Work with Research and Analysis team to create reports to provide statistical data needed by senior management

\* Taught complex pattern drafting techniques via chat rooms and image sharing before online classes were popular

\* Developed curriculum for pattern drafting classes and beginner computer courses

\* Published author of two technical books on pattern drafting, multiple articles and patterns

\* Developed numerous tutorial and procedures, trained multiple staff

\* Worked as part of teams and workgroups for developing regulations and requirements for internal data management systems

Computer Skill Set

\* Familiar with all major PC office suites; Visio, SharePoint (Site Administrator), Adobe and Open Source options.

\* Programming languages such as HTML, CSS, JavaScript, VB.NET in addition to MySQL databases, and SQL databases

\* Update and maintain .Net based macro driven checklist and productivity tools, provide pivot tables and charts along with reports on demand and set schedule

\* Cloud and Web services such as Google, WordPress, Dreamweaver, Drupal and various social media platforms.

Experience

State of Alaska, Division of Senior & Disabilities Services, Provider Certification and Compliance/Quality Assurance

\* Senior Services Technician Feb 2014-Present

\* Office Assistant II Nov 2011-Feb 2014

\* Admin Clerk II May 2008-Nov 2011

Nine Star Education & Employment

\* Career Development Mentor & Computer Instructor Apr 2006-Apr 2008

Sue’s Tiny Costumes

\* Owner, Webmaster, Designer, Technical Writer & Author Sept 1996-Present

Education

Charter College - Alpha Beta Kappa

Bachelors of Science Degree

\* Business Management and Technology: Concentration in Business Applications

\* Business Management and Technology

Associate of Applied Science Degree

\* Computer Science: Concentration in Business Applications

\* Business Management Practice

Certificate

\* Computerized Office Associate & Computerized Office Specialist

MS Office Master Certification

Continuing Education Subjects and Training (Complete and in progress)

Statistics, Research Methodology, Telecommunications, Business Law, Contract Management, Human Resources, Operations Management, , Marketing, Java, PHP, MYSQL, Game Development with Unity and C#, A+ Certification,

Budgets Business Owner Corel Draw Suite CSS COGNOS Data Tracking Database Improvements Document Design Document Formatting GANTT Charts Goals HIPAA HTML JavaScript Marketing MS Visio Office 2010 OneNote Perl Product Design & Development Project Management Report Processes SharePoint Supervisor Training Task Management Technical Writing Timelines UML Visio VisualBasic.NET Web Master WordPress

Twitter @suedarby LinkedIn Linkedin/suedarby